Hospitality House: Help Turn this House Back into a Home

The dictionary defines hospitality as "the friendly and generous reception and entertainment of guests, visitors, and strangers." What an apt description for Hospitality House — one of the central icons of the Queen of the Valley Hospital. / Cont’d. on p2
The history of Hospitality House stretches back to the late 1950s, when the Immaculate Heart of Mary Community (IHM) purchased ranch property in West Covina to build a community hospital. Sister Regina McPartlin, IHM and Sister Josephine Columba, IHM were the first to occupy the “hospitality house,” as it became known. Intended to be a temporary residence until Queen of the Valley built Marian Hall (the “new” convent), the two Sisters were joined by eight other nuns. These Queen of the Valley nurses called Hospitality House home for 15 years!

Once the Sisters moved to Marian Hall, Hospitality House became home to a resident priest. There are three bedrooms in the house, and one served as a private residence for guests of the Sisters or the priest. A well-known guest was a Franciscan priest called the “Black Franciscan” because he wore black robes instead of the traditional brown robe Franciscan priests typically wear. Another resident remembered with great fondness, Father James Roth, used to throw little socials for the nurses and physicians.

Besides serving as a residence and guest quarters, Hospitality House also hosted the hospital cancer program. There were educational classes, grief counseling support groups, and even a wig program centered there. Eventually, the little brown house fell into disrepair. But now, plans are underway to restore this important symbol of the Immaculate Heart of Mary — proud founders of Queen of the Valley. Hospitality House will be returned to its previous glory for use as a gathering place for our physicians, nurses and staff, patients, and members of the community. A suite for visitors and the chaplain may be included as well.

The house has great “bones,” provides an important legacy and will be lovingly restored. Gifts totaling $250,000 are needed to make this a reality. Please contact the Foundation Office to learn how you can be part of this historic renovation, as we honor the heritage of “this brown house with rose garden, patio, lawn, and creek.”

“I remember when the Franciscan priest would host little socials and invite some of the medical staff to sit with him and enjoy hot dogs, hamburgers and pizza at the house.” – Father Eric Lewis

“I can recall when we had fruit trees back there and the nuns would can the fruit and store it in the cellar underneath the house.” – Chaplain Carol Jenik, IHM
At a recent new employee orientation meeting, I stressed the importance of being sensitive to the feelings of children — be they a hospital patient or accompanying a loved one at the emergency room. I then mentioned a new program at Citrus Valley that provides children with a copy of *The Jester Lost His Jingle*, a beautiful book by David Saltzman, with an afterword by Maurice Sendak. The story brims with promise and strength, and is full of high spirits, courage, and humor. The reader is invited to embark on a journey with The Jester, who has lost his ability to make people laugh — until he meets a seriously ill child and discovers the healing power of laughter.

I told the group that we plan to purchase 1,000 copies of this wonderful book. Right after the orientation, a new employee handed the Foundation $50 in cash to purchase four books for children. What a marvelous gesture from a new member of the staff.

**Autumn Nocturne.** These past few months have seen a tremendous amount of activity as we Elevate Philanthropy in the San Gabriel Valley. Recently, a record-breaking crowd of 350 benefactors honored our Care Champion Physicians at the Autumn Nocturne. Dr. Jacqueline Bracy, Dr. Humberto A. Galleno, Dr. Gurjeet S. Kalkat, and Dr. Gilbert I. Martin were recognized for their compassionate service to our patients. Co-chaired by Board members Rich Jett and Mary Jane Bettfreund, the Autumn Nocturne generated over $400,000 for the Foundation.

**Light Up A Life.** On December 4, Queen of the Valley Chapel hosts our annual Light Up a Life ceremony. We are privileged to welcome Most Reverend Oscar A. Solis, DD, Auxiliary Bishop of Los Angeles, to conduct a Mass and honor the memory of our loved ones. This event raises funds for Citrus Valley Hospice.

**Join Our Quest for Excellence.** Won’t you help us elevate philanthropy? We have enclosed a return envelope with this publication and invite you to consider making a year-end gift to the Citrus Valley Health Foundation. Every gift — no matter the size — helps us to achieve our mission of providing for the health needs of the community.

Happy Holidays.
Joseph M. Zanetta, J.D., CEO
A multimillion-dollar modernization of facilities and services features expanded emergency services, a state-of-the-art surgery suite and updated in-house MRI capabilities.

Inter-Community Hospital Expansion Needs Donor Support, STAT
After more than 90 years serving the Citrus Valley community, Inter-Community Hospital in Covina has undertaken a **dramatic expansion**. Inter-Community Hospital has been serving the community since the 1920s, which means the hospital is accustomed to dealing with changing times. But in 90-plus years of service, seldom has there been the sort of dramatic, positive change as there is right now.

After years on the drawing board, a huge expansion and improvement project is well underway. An expanded Emergency Department will double in capacity. The hospital’s imaging department will update its facility with advanced equipment.

A brand-new surgery room will be equipped with the latest in robotic surgery. All of these improvements are scheduled to be online in mid 2015.

The Emergency Department will be able to treat twice as many patients. Treatment rooms will expand from 11 to 21, with each being supported by the latest equipment and technology. The new space covers 15,000 square feet, more than double the current 7,000 square feet.

THE NEED FOR A BIGGER EMERGENCY DEPARTMENT IS HERE!

One of the busiest emergency departments in the county, Inter-Community treats nearly 25,000 patients annually.

We’re the first and only stop for heart attack patients in the East San Gabriel Valley. The hospital is designated by Los Angeles County as a ST Elevation Myocardial Infarction (STEMI) Receiving Center (SRC).

The Emergency Department remains open during construction and operates from a smaller, adjacent space. Citrus Valley is also building a 7,000-square-foot Community Health Clinic on the corner of College and Fourth to provide primary care and relieve demands on the Emergen-
“The expansion and modernization of the Emergency Department has been in planning for more than a decade, and is much needed.” – Paveljit Bindra, M.D., MBA, Chief Medical Officer/Chief Information Officer for Citrus Valley Health Partners

A very special donor recognition program for our new Emergency Department will identify your generosity permanently on designated equipment as well as on the doors of treatment rooms. For more information, please contact Jonathan Sklar (626) 814-2421.
A $10-MILLION OPPORTUNITY.
Construction and equipment for the new Emergency Department is expected to cost $10 million. The Citrus Valley Health Foundation is raising funds to help cover the cost of the expansion. Donor recognition opportunities, such as room and pieces of equipment, are available. The recent expansion of the Arthur & Sarah Ludwick Emergency Care Pavilion and the planned expansion of Queen of the Valley demonstrate Citrus Valley’s commitment to the best emergency care for San Gabriel Valley residents.

“The expansion and modernization of the Emergency Department has been in planning for more than a decade, and is much needed,” said Paveljit Bindra, M.D., MBA, Chief Medical Officer/Chief Information Officer for Citrus Valley Health Partners. “With the expansion of healthcare access under the Affordable Care Act, we anticipate increased visits due to pent up demand from heretofore uninsured patients. As the major provider of care to our communities, we remain prepared to serve effectively. The Emergency Department expansion is a critical part of this goal.”

MORE EXCITING IMPROVEMENTS.
Other improvements taking place at ICC include a second floor surgery suite using the latest robotic Siemens technology. The hospital is also updating its in-house MRI (magnetic resonance imaging) capabilities.

“The more open design accommodates patients of different frames and helps reduce anxiety and claustrophobia, promoting a relaxing experience,” according to Mary Zimmer, Chief Clinical Services Officer.

The new technology makes it possible to scan multiple areas of the body at one time, with no repositioning — making for a more comfortable and efficient exam. The powerful magnet provides extraordinary images with exceptional details so that the radiologist can have greater diagnostic reliability.

More information on supporting any of the projects can be obtained by calling Jonathan Sklar at the Citrus Valley Health Foundation: (626) 814-2421.
The good work of Citrus Valley Health Foundation is made possible by acts of philanthropy from generous people like you.

Can Your Generosity Really Change Lives? Yes, It Can!

Patricia Pierce honored the care she received at Citrus Valley Hospice by bequeathing her home, pictured here, to the hospice through her estate planning.
How a One-Time Gift Supports Citrus Valley Hospice Year-Round.

A planned gift benefits the receiver — and the giver. Citrus Valley Hospice brings compassionate end-of-life care to hospice residents in a beautiful setting. But our good work takes more than government programs and private insurance. It also depends on acts of generosity from people like you.

The Citrus Valley Health Foundation has shared many gifts from grateful patients with the hospice. One such patient was Patricia Pierce. A longtime resident of Covina, Ms. Pierce was cared for at Citrus Valley Hospice towards the end of her life. To honor the compassionate care she received, Patricia bequeathed her home to the hospice in her estate plan.

The Hospice facility is lovely and provides residents with a beautiful environment, with private rooms, patios, and areas for patients to spend time with their loved ones and special friends.

Rather than selling Patricia’s modest residence, the Foundation uses the home as a rental property. As a result, Citrus Valley Hospice receives ongoing income from the bequest.

Last year, the residence-generated funds, when combined with gifts from other generous donors, helped the Hospice remodel patient rooms, enhance the landscaping, and build a new patio.

A planned gift offers financial benefits to the donor as well as the charity. An asset (such as a home, highly appreciated securities, a business, or a work of art) is transferred to Citrus Valley Health Foundation. The proceeds are designated to support a program of the donor’s choosing. The transfer takes place through a written authorization, a will, or a trust agreement. The assets can create an endowment or provide support for hospice or any of our other facilities.

To discover the benefits of planned giving, please speak with Joseph M. Zanetta, J.D. (626) 814-2421.

We Simply Can’t Do It Without You! (The Joy of Giving to Our Annual Fund)

ANNUAL FUND

In addition to Planned Giving, another great way to give to the Foundation is by supporting our Annual Fund.

Philanthropy and community support are the substantial foundations on which our hospitals are built. That means we rely on our generous donors to continue our work. While it’s true we live in trying times for the healthcare industry, Citrus Valley Health Foundation is more committed than ever to supporting the delivery of outstanding, affordable healthcare to the facilities of Citrus Valley Health Partners.

ANNUAL GIFT

The easiest way to support the Foundation is with your annual gift. You can make an outright one-time donation using cash, check, or a credit card. Or make a pledge over a specific period of time.

ADDITIONAL WAYS TO GIVE

An annual gift is just one of a variety of ways you can support the vital work of Citrus Valley Health Foundation.

- Take part in Citrus Valley Health Foundation special events — Golf Tournament, Autumn Nocturne, or Light Up A Life.
- Become a member of a Foundation support group and participate in their fundraising activities — Friends of Citrus Valley Hospice or The 2100 Club.
- Become involved in our memorial/commemorative giving programs — Hospice Memorial Donor Wall or a laminated tile with your baby’s etched footprint to commemorate their birth.
- Join an employee support group — Century Boosters or the Melisse Wittler Society.

To learn more, visit our website: http://www.cvhf.org/Donate.aspx. Or contact Jonathan Sklar, at the Foundation at (626) 814-2421.
Our three hospitals and hospice each have active auxiliaries. These volunteer operations serve as ambassadors to every Citrus Valley Health Foundation community.

Auxiliaries of Excellence

Acknowledging the Critical Contributions of Auxiliary Volunteers & the Bargain Box Staff.

Christine Purkiss was the auxiliary president from 2002–2008 and co-president 2010–2011. Mrs. Purkiss also spearheaded a campaign to fund the new Arthur & Sarah Ludwick Emergency Care Pavilion at Foothill Presbyterian Hospital.
CHRISTINE PURKISS: THE REAL DEAL.

What does a busy, successful real estate agent — a wife, grandmother, and proud resident of Glendora for over 30 years — do when her workday is done? If your name is Christine Purkiss, you take the same tireless energy and commitment to excellence and bring it to the Foothill Presbyterian Hospital Auxiliary. Even though Chris and her husband Wesley own and operate Hilltop Real Estate in Glendora, she found the time to serve as Auxiliary President from 2002–2008 and co-president 2010–2011.

Mrs. Purkiss spearheaded a two-year capital campaign to fund the new Arthur & Sarah Ludwick Emergency Care Pavilion when the project first began. She describes her work with the Foothill volunteers as “her greatest joy” and enjoys keeping them happy and motivated. Each year, Chris takes part in the Home for the Holidays Home Tours.

Mrs. Purkiss calls Glendora a great little gem and is extremely fond of Foothill Presbyterian Hospital. We honestly consider Chris to be a real gem, too — a shining example of the very best in auxiliary volunteering. Bravo, Chris!

THE BARGAIN BOX CORNERS THE MARKET ON SAVINGS.

The Auxiliary of Inter-Community Hospital has reopened the popular Bargain Box thrift store in spacious new quarters at the corner of Second Avenue and E. Rowland Street in Covina.

A local institution for many years, the Bargain Box occupied an old packinghouse near the railroad tracks on Citrus Avenue until the building was condemned for not meeting earthquake standards. The cost to retrofit the building was prohibitive, so the Auxiliary reluctantly closed the business.

The Bargain Box serves a vital function, offering quality clothing and small household items at bargain prices for those in need while funding Citrus Valley Health Foundation projects.

Joe Zanetta, new CEO for the CVHF, said, “I’m glad the Auxiliary could reopen the Bargain Box and continue to meet community needs.” He also thanked Andrew McIntyre, CVHF Board Member and President of The McIntyre Company, for his support in locating and preparing the new facility.

Clothing, household items, and small pieces of furniture may be taken to 216 E. Rowland St., Covina, from 10:00 a.m. to 4:00 p.m. Tuesday through Saturday.

To find out more about donating or volunteering, please contact Marni Jacobo at (626) 813-2963.
The Last Page

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Autumn Nocturne Success!

We would like to extend a heartfelt thank you to our generous donors, guests, and community members who supported the 2014 Autumn Nocturne held at the Los Angeles Athletic Club.

Left to right: Jacqueline Bracy, M.D.; Martin Kleinbart, D.P.M.; Dale Duncan, CPA; Humberto Galleno, M.D.

Left to right: Jeffrey Shapiro, M.D.; Gurjeet Kalkat, M.D.; Diana Zennor, R.N., B.S.N., M.B.A.; Gilbert Martin, M.D.; Thomas Bryan, M.D.

Left to right: Gordon and Virginia Shipp; Travis, Alice, Mary Jane, John, and Becky Bettfreund

If you wish to have your name removed from the list of those receiving communications in support of Citrus Valley Health Foundation, please call or write to the address above.