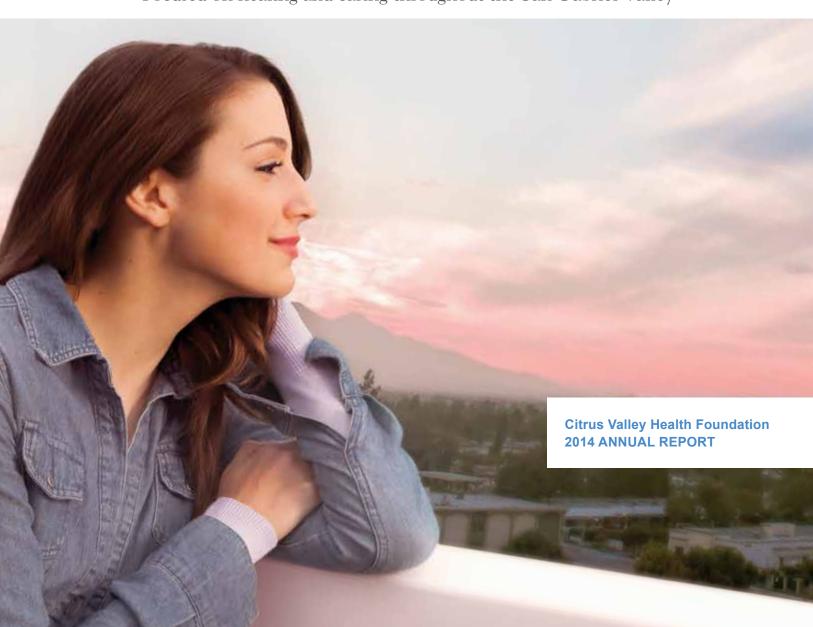
# your valley, your health

Citrus Valley Health Foundation

Focused on healing and caring throughout the San Gabriel Valley





"It's important that we have advanced technology and shiny new towers, but just as important is the love we provide to our patients by touch, being present, and caring."

- JOSEPH M. ZANETTA, JD, Chief Executive Officer, Citrus Valley Health Foundation

Dear Friends,

As I complete my first year as chief executive officer of the incredible Citrus Valley Health Foundation, I would like to share with you a magical moment that occurred on

Christmas Day.



My 21-year-old son Sam came home from college with some health issues. Although not life-threatening, they were serious enough that his mother Ellen and I decided to have him stay home for the semester. Thanks to some great physicians, he is returning to excellent health and will soon be ready to embark on his next journey in college.

But when Christmas morning arrived, Sam was in a dark mood. "I can't eat what I want. This medicine gives me an upset stomach. Plus, I'm not able to go back to college next month—this is going to be a terrible Christmas!"

Fortunately, I remembered that Dr. Gilbert I. Martin, longtime director of neonatology at Queen of the Valley Hospital, told me he was planning to play his accordion and sing carols for the patients and families in the neonatal intensive care unit on Christmas morning. Even though we had no idea what to expect, Ellen and I decided to take Sam to join Dr. Martin and his procession of physicians and nurses through the NICU and pediatric unit.

On our way, we stopped by the Foundation office and loaded a duffle bag with Beanie Babies, books, and toys. We

met Dr. Martin in the NICU and presented Sam as the "elf" who would follow him, the accordion-playing Santa Claus.

Sam and the procession started touring in the NICU. Along the way, Sam encountered a newborn who weighed less than a pound. He asked the nurse if he could place a Beanie Baby on the isolette and wondered if the baby was going to be OK. The nurse told Sam it was likely the baby would not survive, and the Beanie Baby would be his only Christmas gift ever.

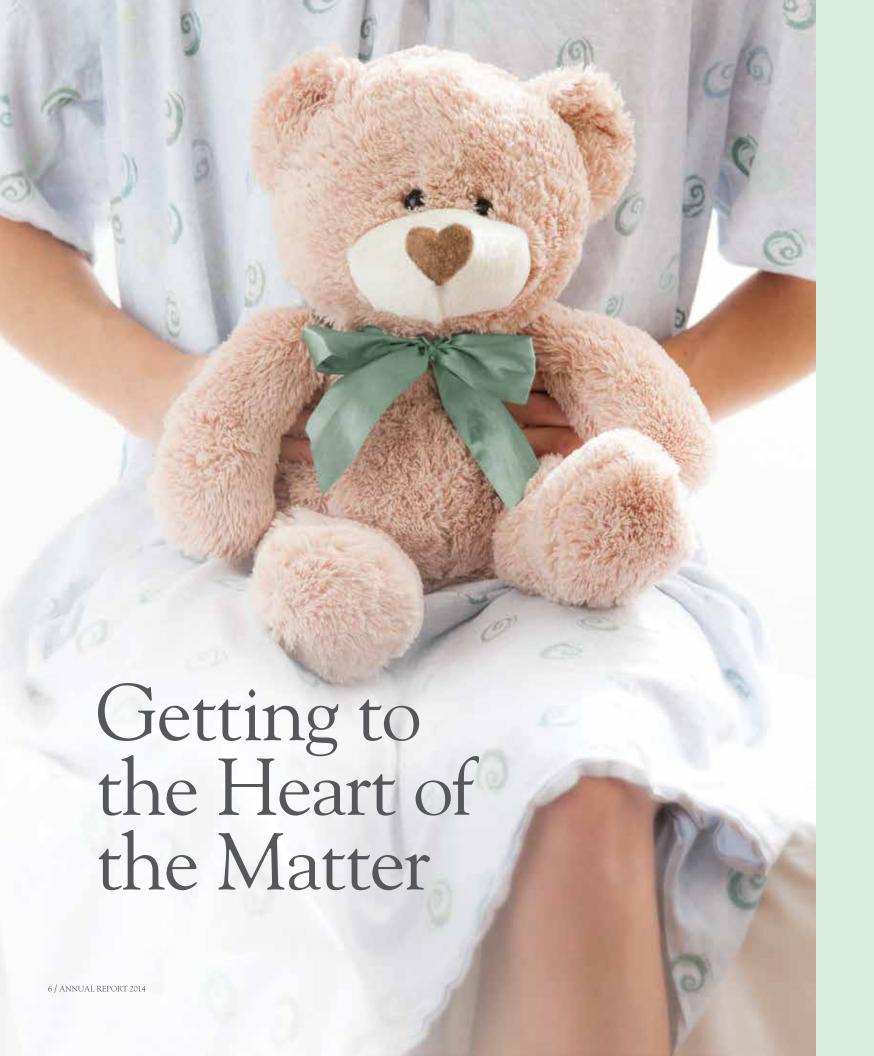
Next we went to pediatrics and Sam distributed toys and books. Jordan, a young boy diagnosed with Down syndrome, was in a body brace due to a neck fracture. Hesitantly, Sam asked him if he would like a Beanie Baby. Jordan smiled a 1,000-watt smile and said YES!

Sam learned an important lesson that day. In fact, we all did! Sometimes it takes going to a hospital and seeing children who are seriously ill to remind us to count our blessings. And our blessings at Citrus Valley Health Foundation are many—dedicated physicians like Gil Martin, who devote their lives to healing patients; generous benefactors who provide resources for excellent care at Queen of the Valley, Foothill Presbyterian, and Inter-Community Hospitals; and compassionate caregivers at the end of life for those at Citrus Valley Hospice.

As you read through this annual report, you will get a glimpse of the good will of the people in the San Gabriel Valley and the impact philanthropy has on patients and families at Citrus Valley Health Partners' facilities. It's important that we have advanced technology and shiny new towers, but just as important is the love we provide to our patients by touch, being present, and caring.

Thank you for your generous gifts

Joseph M. Zanetta, JD
Chief Executive Officer
Citrus Valley Health Foundation



"THE PATIENT-DRIVEN FOCUS, IMPROVED
DELIVERY OF CARE, AND FINANCIAL STABILITY
RENEWED MY BELIEF IN THE MISSION OF THE HOSPITAL
AND THE IMPORTANCE OF PHILANTHROPY."

# Citrus Valley Health Foundation Board Chair GORDON SHIPP

Gordon Shipp makes it clear from the start: Everything comes from the heart. "The heart of the matter should always be the matter of one's heart in everything we do," he says. This sentiment acts as a guidepost for his life—in his



role as chief executive officer of his company, as husband to Virginia and grandfather to Brendan and Jordan, and as chair of the Citrus Valley Health Foundation Board.

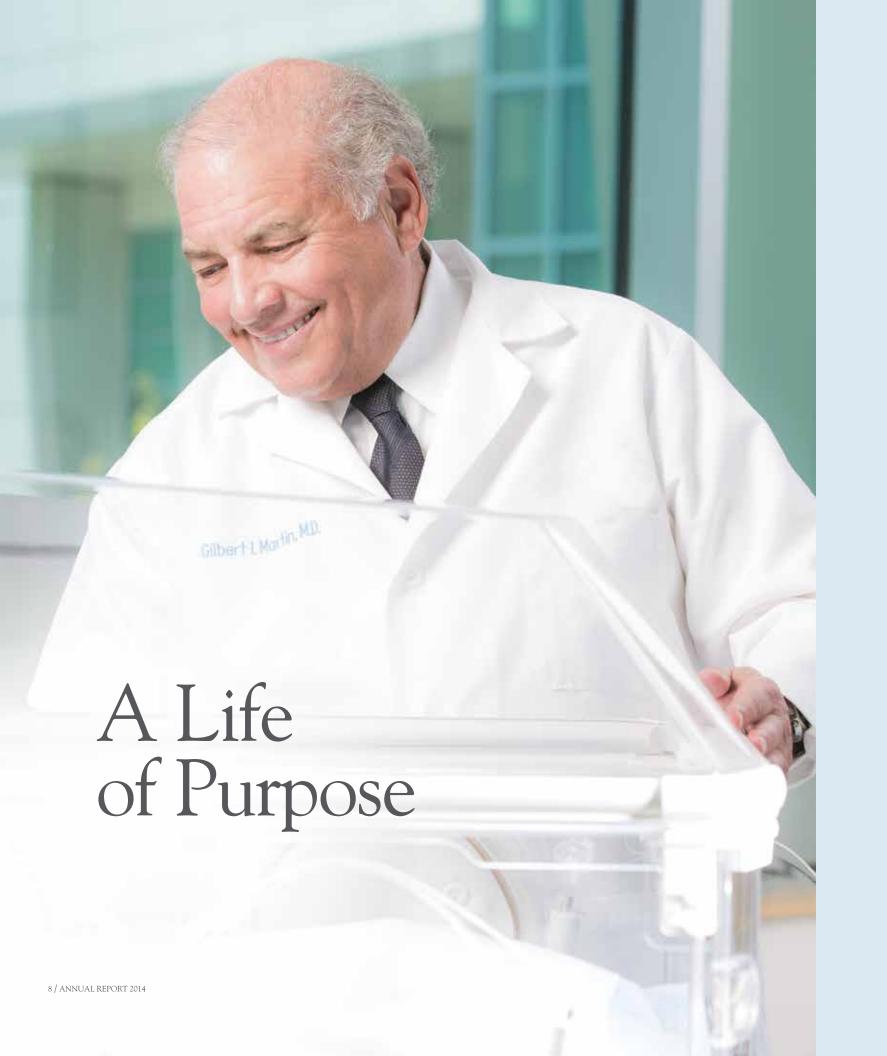
Born in Yuma, Arizona, Gordon was raised in the San Gabriel Valley within a middle-class family. A graduate of Mount San Antonio College in Fire Science, he worked as an emergency medical technician and as an instructor for the American Red Cross. When his father

gave him the remarkable gift of his life's savings, Gordon started Medic-1 Ambulance Service in 2001.

His father's belief in him and in the next generation set the stage for Gordon's success and community involvement. With more than a dozen years as a volunteer for the Foothill Presbyterian Hospital Foundation and the San Gabriel Valley Medical Center Foundation, Gordon joined the Citrus Valley Health Foundation Board in 2011.

Serving now as board chair, Gordon credits Citrus Valley Health Partners' President and Chief Executive Officer Robert Curry's leadership as his inspiration to become more involved in health care. "Rob demonstrated a tangible commitment to transforming health care in our community," he says. "The patient-driven focus, improved delivery of care, and financial stability renewed my belief in the mission of the hospital and the importance of philanthropy." As part of his increasing involvement, Gordon and his company committed \$25,000 as presenting sponsor of the Foundation's successful Autumn Nocturne last November, with plans for additional support this year.

Under Gordon's leadership, the Foundation experienced total giving of \$2.1 million in 2014, signaling an elevation in philanthropy in the San Gabriel Valley. In his third and final year as chair, Gordon hopes to continue this momentum and inspire others to make a difference with their time, talent, and treasure. For Gordon, it is a privilege to serve and give it all the heart that he can.



"QUEEN OF THE VALLEY HAD THE PASSION TO BE PROACTIVE
ABOUT THE NICU. I SUPPORT THE HOSPITAL BECAUSE
IT SUPPORTED OUR ABILITY AS PHYSICIANS TO HELP
THE PEOPLE IN THE COMMUNITY."

# Queen of the Valley Hospital GILBERT I. MARTIN, MD

It was October 1972 and newlywed Gilbert I. Martin, MD, (pictured at left) and his bride Pat were headed west to Covina, California, sight unseen. An advertisement in the New England Journal of Medicine for a pediatrician at the Magan Medical Clinic had caught his eye. His previous two years of service at the U.S. Air Force Strategic Air Command in Maine had given him experience as a pediatrician, with 50 to 75 births each month on the base.

Dr. Martin soon had staff privileges at Queen of the Valley Hospital in West Covina and Inter-Community Hospital in Covina. With the backing of other Magan pediatricians, Dr. Martin approached Queen's chief administrator, Sister Josephine Kohler, IHM, asking her to consider a task force to develop neonatology. To his surprise, Sr. Josephine didn't say no—she asked how much money he would need to get it started.

"I had absolutely no idea what it would cost," says Dr. Martin, "but the number that came to my mind was \$77,000, so that's what I requested. Sr. Josephine took it to the hospital board and the board said yes! An eight-bed Newborn Intensive Care Unit opened six months later and was the first NICU in a community hospital in Southern California, all due to the foresight of Sr. Josephine."

The practice of neonatology was in its infancy—the first medical board exams were in 1975—and the demands of Dr. Martin's specialty meant he rarely went home. Many evenings his wife Pat brought their three young children to Queen to eat with their dad. He was at the hospital so much they thought the cafeteria was their dining room!

Neonatology was one of the fastest growing specialties in the '70s, '80s, and '90s. The NICU had grown to an 18-bed unit as advances in infant nutrition, respiratory ventilation practices, and the use of antibiotics propelled the ability to successfully treat more infants. In 1996, Dr. Martin went back to the hospital board and asked them to consider building a maternal and child health center. In 2000, the new Family Birth & Newborn Center at Queen of the Valley Hospital had a 40-bed NICU and four to five thousand births annually. It remains a premier birthing center in the San Gabriel Valley.

With 35 years as NICU director, followed by his current role as director emeritus, it may be hard to imagine that Gil Martin hadn't always planned to practice medicine. He wanted to be a musician. Born in New York to hardworking parents who valued education, Martin studied English and biology. At the urging of his father, he went to medical school and discovered his love of pediatric medicine and the feeling of accomplishment after a day of caring for his patients.

Dr. Martin's clinical work tells only part of the story. In 1981, he started the *Journal of Perinatology*, an official publication of the National Perinatal Association, and now the official publication of the perinatal section of the American Academy of Pediatrics. He currently serves as its editor-in-chief emeritus. He is a clinical professor of pediatrics at Loma Linda University School of Medicine, teaching medical students during their clinical rotations at Queen of the Valley. In 2014, Dr. Martin was honored with the Care Champion Physician of the Year Award, recognizing the highest level of compassionate service.

Dr. Martin has served on the Citrus Valley Health Foundation Board since 1993. He is passionate about giving back—to his patients, his hospital, and his community. "Queen of the Valley Hospital had the passion to be proactive about the NICU," he says. "I support the hospital because it supported our ability as physicians to help the people in the community. I have had the greatest career. That's why my passion is so high for Queen. This to me is like my home."



"OUR FAMILY BENEFITED FROM THE WORK OF MY FATHER AND GRANDFATHER, AND IT WAS THE RIGHT TIME TO GIVE BACK. I ENJOY HELPING."

### Foothill Presbyterian Hospital

TIMOTHY FERGUSON, MD

Timothy Ferguson, MD, is a champion—a physician champion. He is quick to credit others, but his life speaks volumes about his efforts to excel personally, to care for and protect his patients, to partner with his colleagues and champion his hospital. (pictured at left: Chandra Reddy, Diane Baker, Ferguson and Joseph Montoya)

Born in Brownswood, Texas, young Timothy came to Glendora, California, at six months of age. A student at Glendora High School, Tim was a swimmer on the 400-yard individual relay team that set an All American record—a record which lasted more than 20 years. Ferguson attended the U.S. Naval Academy and became a jet pilot and flight instructor. He attributes his success to Coach Wilson, a role model and mentor in life.

After four years of medical school at the University of Monterrey in Mexico, Ferguson participated in a fifth year of study, plus his internship and residency, at the University of Southern California's family medicine program. Glendora family physician Elvin Stanton, MD, served as Dr. Ferguson's mentor in medicine. Dr. Stanton asked him to join his practice, eventually giving the practice and his patients to Ferguson.

Dr. Stanton's practice came with a firm directive: You are responsible for the health of the community. Decades later, Tim Ferguson clearly remembers Stanton's instructions: "Join a church, take one day off a week, join a service organization, and get involved in the hospital medical staff and the chamber of commerce."

Tim Ferguson says Elvin Stanton's counsel has served him well in his 33 years of family practice. "Most important to me are the patients and the doctors," explains Dr. Ferguson. "As a family physician, my job is to listen to the patient. We've developed a relationship with each other, and I've grown old with many of them. I still look forward to going to work every day."

He has a deep appreciation for his colleagues and believes he couldn't take care of his patients without them—the dermatologists, cardiologists, urologists, pathologists, surgeons, and other specialists. "They are my friends and are just good people. We're in this together!"

Physicians serve as a link between their patients and the local hospital. Dr. Ferguson understands the importance of supporting the hospital for the betterment of his patients and the entire community. Tim's father, Richard Ferguson, served as chairman of the first board of directors of Foothill Presbyterian. Richard was a geologist, successful in the oil business, and skilled at securing investors. This expertise was instrumental in garnering the resources required to start the hospital in 1973.

Out of gratitude for their family's good fortune, and in response to the need for increased outpatient procedures, Tim and other Ferguson family members provided the lead gift for the Ferguson Family Outpatient Surgery Center at Foothill Presbyterian Hospital. Others joining the Ferguson family in support of the Center are: Dr. and Mrs. Oliver Burrows, Foothill Presbyterian Hospital Auxiliary, Foothill Presbyterian Hospital Medical Staff, Arthur and Sarah Ludwick, and the Carl E. Wynn Foundation.

"Our family benefited from the work of my father and grandfather, and it was the right time to give back," explains Tim. "I enjoy helping, plus, having friends like philanthropists Art and Sarah Ludwick, I didn't have a chance! I learned from the best."



"SOME OF OUR VOLUNTEERS ARE LIFE AND CHARTER
MEMBERS OF THE AUXILIARY. THEY HAVE VOLUNTEERED
FAITHFULLY WITH KINDNESS AND CARE TO THE
PATIENTS, FAMILIES, AND HOSPITAL STAFF."

# Inter-Community Hospital GIG ZAK-RALLO, AUXILIARY PRESIDENT

Every year, the Independent Sector, a leadership network for nonprofits, foundations, and corporations committed to advancing the common good, computes the national value of volunteer time. The most current estimate is \$22.55 per hour. But how does one quantify the countless acts of service of the 100 active and associate volunteer members of the Inter-Community Hospital Auxiliary? The gift of their time, talent, and energy is priceless.

Gig Zak-Rallo, Inter-Community Hospital Auxiliary president since 2013 (pictured at left), is pleased to provide leadership to the volunteer group founded in 1945 with only eight members. "Some of our volunteers are Life and Charter members of the auxiliary," says Gig. "They have volunteered faithfully with kindness and care to the patients, families, and hospital staff they come into contact with each day."

Their acts of service? Newspaper delivery to patients. Providing information at the front desk. Staffing the surgical waiting room, the gift shop, and the newly reopened Bargain Box thrift store. And rest assured that along the way of accomplishing these tasks, the volunteers demonstrate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring. All of which, according to author Leo Buscaglia, have the potential to turn a life around.

In addition to their compassionate service, the Auxiliary recently made the largest pledge in its history—a \$300,000 commitment benefiting important Inter-Community Hospital projects, including the emergency

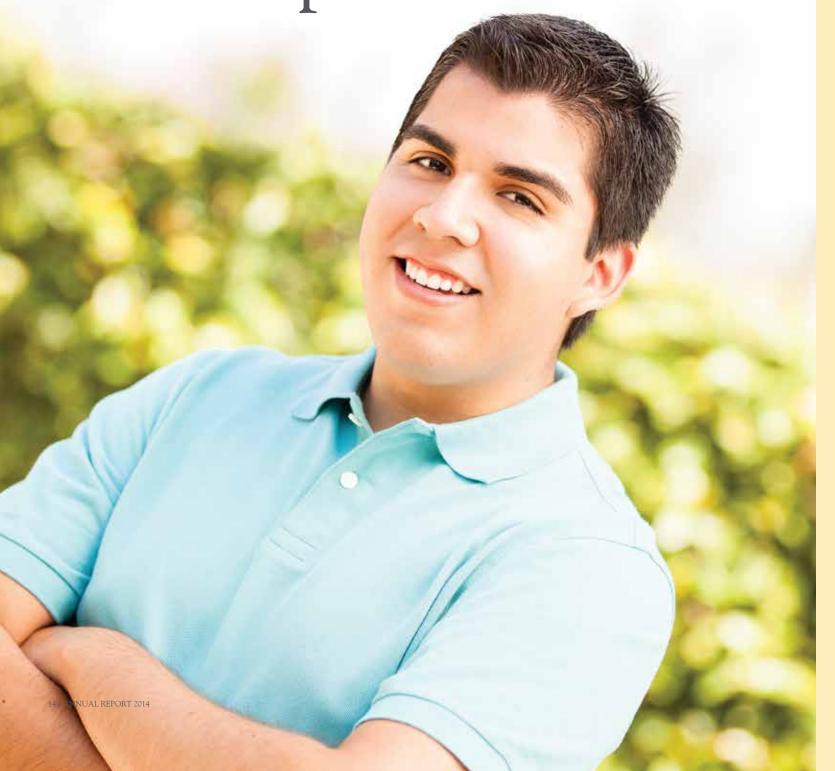
room expansion. Their calendar is filled with a variety of sales to help fund their gift: hospital uniforms, jewelry, electronics, candy, holiday boutiques, and a fashion show, plus the gift shop and Bargain Box revenue.

President Gig first joined the auxiliary in February 2003. She had been a widow for several years and had retired from teaching at Foothill Christian Pre-School in Glendora. She lives within walking distance of Inter-Community Hospital and has watched it grow and change through the years. She was once an Inter-Community employee in the human resources department, and one of her stepsons was born there in 1963. Gig is proud of the hospital and the care it provides to the people in the community.

Gig and her husband Jack Rallo have been married for ten years and share a family of seven sons and seven grandchildren. Gig and Jack enjoy serving as volunteers for the annual Citrus Valley Health Foundation Golf Tournament. "Sitting on the 'closest to the pin' hole, we've been able to meet so many nice people," says Gig. "It's been overwhelming to see the support these folks have for Citrus Valley Health Partners. Jack was honored to be asked to be on the tournament committee this year, and we're both looking forward to another great day on the course."

Philanthropic resourcefulness has no limit, and Gig and Jack, along with the 100 volunteers of the Inter-Community Hospital Auxiliary, are driven to make their community a better place, serving faithfully with kindness and care.

# The Touch of Hospice



### "HOSPICE ALLOWS FAMILIES THE OPPORTUNITY TO HAVE THE IMPORTANT CONVERSATIONS."

## Citrus Valley Hospice CHRISTINE AND AUSTIN SANCHEZ

#### CHRISTINE'S STORY

Christine Sanchez wasn't prepared for the physician's note her dad handed her to read. John Gomez, an active, independent father and grandfather, who had recently played basketball in the pool with Christine's family, was diagnosed with congestive heart failure and pulmonary hypertension. His heart had been weakened from two previous heart attacks; the physician's note prescribed a hospital bed and oxygen.

A Citrus Valley Home Health nurse who oversees patient care plans, Christine knew her father's prognosis wasn't good. As time passed, she could see he was tiring of the hospitalizations. Christine was familiar with the loss of a parent; her mother died of cancer at age 52. It had not been a peaceful experience, and Christine wanted a better end of life for her father. She knew it was time for the Citrus Valley Hospice home-care program and, eventually, inpatient care.

Christine recounts: "Remembering our time with my dad in hospice is still painful because we miss him, but the hospice experience was really life-affirming. It gave our family a beautiful way to say good-bye. My father's room accommodated family visits, and we all enjoyed eating meals together on the patio outside."

Hospice not only cares for the patient, it offers support for the family, too. The Citrus Valley Hospice nurses and social workers are experts in end-of-life care and are instrumental in helping the patient and family understand what to expect. As John was nearing the end, Christine and her husband Roman needed to take their oldest son Tyler to St. Mary's College in Moraga. After the trip with Tyler, Christine and Roman stopped by hospice at 2 a.m. before heading home. "The nurse told me my dad was transitioning from life to death, but suggested I go home and get some sleep because he was resting comfortably," says Christine. "At 7:30 a.m., hospice called and I went immediately. My father died and I broke down in tears. The hospice nurse put her arms around me and I will

never forget that touch. She didn't let go of me."

The hospice experience enabled Christine to say good-bye and talk with her father about his wishes. In the end, John, a Vietnam War veteran, had the memorial service he hoped for, including the 21-gun salute and presentation of the American flag to his son. "Hospice allows families the opportunity to have the important conversations," says Christine. "My mission now is to let everyone know this can be a positive experience."

#### **AUSTIN'S STORY**

Austin Sanchez, Christine's son (pictured at left), was diagnosed with a rare brain tumor at age 12, requiring three rounds of cranial surgery which removed 90 percent of the tumor. After two years of traveling back and forth to the hospital, Austin developed a stronger will and appreciation for life.

Fast-forward to high school as a healthy Austin watched his grandfather's progression to hospice care. "The hospice and home health building was no stranger to me," says Austin, "as I had frequently visited my mom at work while I was growing up. But I didn't feel the connection until my grandfather was there. I realized the impact the hospice volunteers had on me; their kindness and compassion was a comfort. The smallest things may not seem like they have an impact on someone but the volunteers' smiles and hugs — plus warm chocolate chip cookies — let me know my grandfather was loved. I knew then I would be a part of it someday."

Now, 19 and a student at Cal Poly Pomona, Austin has completed the hospice volunteer program and works two volunteer shifts every weekend. To Austin, the youngest member of the hospice team, volunteering is more like a gift than a job.

Generous gifts from Jack and Connie Watson, Tom and Bea Hollfelder, and many others have provided important support for Citrus Valley Hospice.

"The value of a man should be seen in what he gives and not in what he is able to receive."

-ALBERT EINSTEIN, Theoretical Physicist

#### Moments + Milestones

#### 14 2014 HONOR ROLL

Names in bold represent gifts from our generous Employees and Physician Partners.

#### 20 TRIBUTE GIFTS

Memorial and honor gifts offer a meaningful way to remember the life of someone special or say thank you to a nurse or doctor whose care made the difference in the life of a friend or loved one.

#### 26 LEGACY FRIENDS

Our Legacy Friends are benefactors who have remembered Citrus Vallev Health Foundation in an estate plan or who have made a planned gift.

Choosing from a full range of planning options, these individuals have helped to ensure that the Citrus Valley hospitals and hospice will provide excellent and compassionate care for years to come.

#### 27 GIFT IN KIND PARTNERS

Thank you to our generous Gift in Kind partners for their support of our successful events.

#### 28 PROGRAMS AND CARE SUPPORTED THROUGH PHILANTHROPY

Your gifts have a meaningful impact on the lives of individuals and families as they receive care through the hospitals, hospice, and many programs and services offered through Citrus Valley Health Partners.

#### 29 BOARDS, MEDICAL OFFICERS, AUXILIARY

#### 30 EVENTS

GOLF INVITATIONAL Thank you to our Golf Committee and generous friends

AUTUMN NOCTURNE GALA Thank you to our Autumn Nocturne Committee and generous friends.

#### 34 FINANCIALS

35 IN MEMORY

### 2014 Honor Roll

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- MICHAEL NOLAN, Author and Avid Gardener

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IVII. dilu IVIIS. Luis N. Cilabolia	IVIS. Suzailile bleeu	Ms. Isabell L. Neher	MIS. Julie C. Flate	IVIIS. Calule L. WIISUII	FRANK SHARP	IVII. and IVIIS. IVIICITAEL 1. NeyTiolus	Ms. Anne Tung	Mr. and Mrs. Constantine Marantidis	IVIS. Janet Guitan
CRAIG E. LYON	JEAN E. MESI	IVIS. ISADEII E. IVEITEI	ANTOINETTE PONZO	BETTY M. REINBERGER	Ms. Doreen G. Sharp	ALICE STREETER	ivis. Affile fully	Mr. and Mrs. Anthony Parrino	CLARENCE V. WILLISON
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DONALD MCNEILL Mr. and Mrs. Livi Dela Victoria	Mr. John R. Mordoff	ROBERT E. OTT	AMELITA L. RAPADAS	GAYLE SCOTT	DADDADA A CNIVDED	PAUL SWANSON	Mrs. Alice Mayer	BERCHIE B. WALKER	
IVII. and IVIIS. LIVI Dela Victoria	MIKE MONTES	Ms. Arline A. Payne	Mr. Rodolfo F. Rapadas	The Lindley - Scott House, LTD	BARBARA A. SNYDER Mr. and Mrs. Jack R. Watson	Ms. Doreen G. Sharp	Widowed Persons Association of California Chapter 23	Mrs. Dorothy L. Edie	
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Mr. and Mrs. Livi Dela Victoria	Wil. and Wilo. Chance of Braing	Mr. and Mrs. Harry Agens	Mr. Rodolfo F. Rapadas	Ms. Lois Bossert	HUGH SNYDER	Ms. Susan J. Price	ANGELA VALLECORSA	Ms. Jeanette C. Werrlein	
mi and mor zim bold violend	MERLIN L. MORAN	und imer nan y rigene		Prof. John Conforti, Jr.	Mr. and Mrs. Jack R. Watson		Ms. Michelle R. Guido		
LINDA MCNEILL	Ms. Thaylia M. Moran	FRAN OWCHER	SALLY REGALADO	Ms. Lois A. Frigaard		CHESTER J. TANSEY		BOB WATSON	
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Lassen Diversified Management, Inc.	Mr. and Mrs. Warren S. Morris	NIOV OZADVO		AN DEED CODITOLNED		CAROL TEVAULT	Mr. and Mrs. Thomas C. Miller	SALLY L. WEIGLE	
		NICK OZARKO		MILDRED SCRITSMIER		Mr. Todd E. Tevault	Dr. and Mrs. Edward Zalta	Ms. Debra S. Landes	
		Mrs. Isabel C. Ozarko		Investors Realty					

# Legacy Friends

Pat Abdelnour

### **Endowment:** Building a Philanthropic Tradition

Our Legacy Friends are benefactors who have remembered Citrus Valley Health Foundation in an estate plan or who have made a planned gift.

Choosing from a full range of planning options, these individuals have helped to ensure that the Citrus Valley hospitals and hospice will provide excellent and compassionate care for years to come.

James V. Bologna Jane T. Braun Joyce Chapman Dale and Norma Colby (Colby Family Trust) Joseph W. Cook Hilda Crippen Dan Derby Diann Dove Theodore W. and Dr. Jo Sargent Dutton Howard L. Hatfield Estate of Harry Kraiker Arthur and Sarah Ludwick Dr. and Mrs. Gilbert Martin Donald and Virginia Mayer Dr. Gerald and Jilonne Menefee Andrea C. Morris Estate of Frank M. and Dorris R. Parker (Parker Family Trust) Vernette Pemberton

Donald E. and Catherine E. Schroeder

Endowment represents an institution's permanent funding. It is a source of funds that act as a financial anchor for a non-profit organization and are held in perpetuity. Normally, a donor creates an endowment by asking that the funds remain intact with only the income being spent to support a specific project. Trustees of the non-profit determine a spending policy annually that provides for a percentage of the income to be spent, with the principal remaining intact.

Earnings on endowments may support programs, building expansions, or may be unrestricted. These important commitments provide a measure of financial stability for the future. The principal can never be invaded except under the most unusual set of circumstances.

Contributions to create a permanent endowment in support of Citrus Valley Health Partners require a minimum of \$50,000. Gifts of any size may be added to existing endowment funds.

Citrus Valley Health Foundation Endowment is approximately \$10 million. (This includes permanent endowment, charitable trusts, and a personal residence.) For questions about endowment or making a planned gift, please contact the Foundation Office at 626-814-2421.

### Gift in Kind Partners

Thank you to our generous Gift in Kind partners for their support of our successful events.

The Antiqua Group, Inc. Applebee's Aguarium of the Pacific Arbor Glen Care Center Arrowhead Mountain Spring Water ASICS America Corp.

A Noise Within

Albertsons

A-1 Event Party Rentals

Anthony A. Arminio

Alan Jackson Platinum Fan Club

Altadena Town & Country Club

Atlantis Casino Resort Spa – Reno Auntie's Ceramics

Avi Resort & Casino – Laughlin AzoVINO Gift Gallery & Wine Babouch Moroccan Restaurant Bankers Life & Casualty Insurance

Art and Pauline Bereuter John and Mary Jane Bettfreund

Bistro Provincia

BJ's Restaurant & Brewhouse Bradford Renaissance Portraits Brent's Delicatessen & Restaurant

**Buffalo Wild Wings** Callaway Vineyard & Winery Candlelight Pavilion Dinner Theatre

Capri Deli & Catering Capriotti's Sub Shop

Cerritos Center for the Performing Arts Chaparral Country Club

Charles Coniglio – Coniglio Wines Chef Joachim Splichal, Patina Restaurant Group

The Children's Discovery Museum of the Desert Guy and Jeanne Christensen Citizens Business Bank

Citrus College/Haugh Performing Arts Centers

Citrus Valley Florist Claro's Italian Markets, Inc. Clifford Swan Investment Counsel

The Club Barbados

Tom Connaghan

Corita Art Center – Immaculate Heart Community

Coronado Playhouse Karen Corruera Albert Cortez Jerry Cortez

Cottonwood Canyon Vineyard and Winery County of Los Angeles Fire Department Covina Center for the Performing Arts

Covina Rehabilitation Center John and Mary Crowe Custer Christiansen Mortuary

Cutz International The Daily Show with Jon Stewart

Tracy Dallarda Del Sol Designs Desert Hills Premium Outlets

The Doctors – TV Show Don Laughlin's Riverside Resort Hotel & Casino

Dunes West Golf and River Club Elephant Bar Restaurant Embassy Suites Phoenix – Biltmore Emeritus Senior Living at San Dimas Enjoy Professional Hair Care Erica Rodriguez

Face to Face Skin & Body Care Lou Fisher

Flawless Med Spa

The Fret House, Inc.

Flightdeck Air Combat Center Foothill Presbyterian Hospital Auxiliary Four Queens Hotel/Casino – Las Vegas

Fritz Underground Winery Mitchell and Lisa Fuerst Glendora Country Club Gold's Gym – So Cal Group The Gourmet Detective The Great Pretenders Salon

The Groundlings Theatre Hilton Los Angeles Universal City Dr. and Mrs. J. Paul Holland

Hotel Le Bristol Paris IHOP Restaurant - Covina

James Hunter The Huntington Library, Art Collections,

and Botanical Gardens

The Ice House Comedy Nightclub & Restaurant

Imara Salon **IMPROV** 

Indian Hills Golf Club In-N-Out Burgers iO West Theatre Island Packers Islands Fine Burgers The Jester & Pharley Phund

Rich and Gayle Jett Jillian's Universal City Walk Jim Wavne Salon

Johnny Carino's Italian Restaurant

Juan Juan Salon Jurupa Hills Country Club Kailani Jewelers

Kidspace Children's Museum Kindred Transitional Care and Rehabilitation - Foothill King's Seafood Company

Kut Haus Salon

Dr. and Mrs. Dan Kiss

La Paloma Mexican Restaurant Laemmle Theatres

Lake Arrowhead Resort and Spa Laser Island Lazertag Extreme Lazy Dog Café Le Vigne Winery

Lewis Family Playhouse at the Victoria Gardens Cultural Center Linco Picture Framing, Inc. LIVE! with Kelly & Michael Show

Logitech

J. Lohr Vineyards & Wines Long Beach Symphony Orchestra Cecilia LoPicclo Lorin Backe Photography

Los Angeles County Sheriff's Department

Los Establos Boutique Inn

Lucille's Smokehouse BBQ Art and Sarah Ludwick

M.A.C. Cosmetics Magicopolis Theater of Illusion Mario Del Fante Florist Mariposa Grill & Cantina Marix Tex Mex Restaurants Gil and Pat Martin

Massage Envy Spa Mazda Raceway Laguna Seca

MillerCoors LLC Miracle Springs Resort & Spa Law Offices of Moore McLennan, LLP

Mountasia Fun Center The Museum of Modern Art

Namedroppers New Jersey Devils The Richard Nixon Foundation Northern Trust Open Northridge Skateland

North-West College The Oaks at Ojai Old World Deli & Catering

Olympic Staffing Services Ontario Reign

OPI Products, Inc. Pacific Fish Grill Palm Springs Aerial Tramway

Passport Health Communications, Inc.

Pete Rose Pizza 'n Stuff Jill Plesh The Press Restaurant Puddingstone Hot Tubs Resort Que Bella Salon

Real Mex Restaurants

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### Programs and Care Supported through Philanthropy

#### GIFT IN KIND PARTNERS / CONTINUED

Red Devil Pizza
Red Hen Cantina
Red Line Tours LLC
K. Vasantha Reddy, MD
Refine Hair Studio
OJ and Elizabeth Rodriguez
Rosarito Beach Hotel
Rowley Portraiture
The Ritz Carlton Cancun
Rubio's Restaurants, Inc.

Salon Centric Salon Cielo Salon Lavish Salon So Me

San Diego Zoo Global Santa Anita Park / Los Angeles Turk Club, Inc.

Santa Anita Park / Los Angeles Turk Club Sawdust Art Festival

Seahorse Protective Equipment Cases Seahesio Family Vineyards

Pat Serio

Sessions Salon Simmzy's Manhattan Beach Six Flags Magic Mountain

Smart & Final Market — Covina
Sony Computer Entertainment America LLC

South Hills Country Club

SpeedZone SportsClips

St. Augustine Scenic Cruise
St. James Club – Antigua

St. James Club — Morgan Bay Starbucks — Eastland StarLite Dining Cruises Stinkin Crawfish

Stonefire Grill, Inc.
Strike A Pose Photography
Suburban Water Systems

Rita Sullivan

Taco Bell – Downtown Covina
Tahoe Donner Association

Target

Tech Powered Computers
Theatrical Arts International

TK Burgers
Juanita Thompson

Tommy's Original World Famous Hamburgers

Stefang Torres
Toyota Sports Center
John Travolta
Two Toms
ULTRAZONE Laser Tag
Universal Studios

University of California, Berkeley
The Verandah Resort & Spa – Antiqua

Village Eatery

Villatoro Bushido Martial Arts Vons Grocery Store

W Hollywood Hotel and Residences Rick and Mary Lou Walczak

Walgreens
Warehouse Restaurant

Claudia Wellnitz
Leo and Elena Wills

Wolf Creek Restaurant & Brewing Company Yosemite Mountain Sugar Pine Railroad

Joseph M. Zanetta, JD Mary Zimmer

The Citrus Valley Health Foundation wishes to thank our friend Lucie Frias who graciously volunteered her time and willingly shared her image on page 2 of our 2014 Annual Report.

Your gifts have a meaningful impact on the lives of individuals and families as they receive care through the hospitals, hospice, and many programs and services offered through Citrus Valley Health Partners.

INSTITUTIONAL SUPPORT Foothill Presbyterian Hospital Inter-Community Hospital Queen of the Valley Hospital Citrus Valley Hospice

CLINICAL CARE AREAS
Cancer Resource Center

Cardiac Care

Congestive Heart Failure Clinic
Diabetes Education Center

Ferguson Family Outpatient Surgery Center

Maternal and Child Health

Newborn Intensive Care Unit (NICU)

Pediatrics

Pulmonary Rehabilitation (BreathSavers)

RESTRICTED FUNDS

Chaplains Fund
ECHO (Every Child's Healthy Option)
Educational Fund

Equipment and Technology Fund

GEM (Get Enrollment Moving)

"The Jester Has Lost His Jingle" Book Fund

Third World Mission

"Our success is grounded in the commitment of our physicians and employees to provide safe and compassionate care. And, our success is thanks to YOU, our friends and community partners. You have my deepest gratitude."

- ROBERT H. CURRY, Citrus Valley Health Partners President and Chief Executive Officer

#### 2014 BOARDS, MEDICAL STAFF OFFICERS AND AUXILIARY PRESIDENTS



Citrus Valley Health Partners celebrated a banner year in 2014, with top honors and recognition. For the second consecutive year, we were named a Top Performer on Key Quality Measures (heart attack, heart failure, pneumonia, and surgical care) by The Joint Commission. High on the list was our selection as one of the top financially performing hospitals in the nation, as published in the Cleverley and Associates annual report through the State of the Hospital Industry Handbook.

Congratulations to our Citrus Valley Health Foundation, which was awarded the largest grant in its history—a \$761,000 grant from the UniHealth Foundation to expand our Congestive Heart Failure program. In addition, we opened the Foothill Presbyterian Hospital Ferguson Family Outpatient Surgery Center spearheaded by a generous gift from one of our physicians, Timothy Ferguson, MD, and his family. – Robert H. Curry, Citrus Valley Health Partners President and CEO

#### Citrus Valley Health Foundation Board of Trustees

Gordon Shipp, Chair Rich Jett, Vice Chair Robert E. Duncan, Treasurer Mary Jane Bettfreund, Secretary

Harold J. Borak Sr. Donald E. Boss, Esq. Jacqueline Bracy, MD Adam Capitano Robert H. Curry, President & CEO Michael W. Dochterman Louis R. Fisher Lisa Fuerst Uday Gadgil, MD Jose Gutierrez Duane Keene Dan Kiss, MD J. Kenneth Lund, PhD Gilbert Martin, MD Andrew McIntyre Richard Pedevillano K. Vasantha Reddy. MD Patricia Serio Michael J. Starr Bill Tang, MD, PharmD Raymond Yen, MD Joseph M. Zanetta, JD

#### Citrus Valley Health Partners Board of Directors

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Harold J. Borak Sr. Donald E. Boss, Esq. Jacqueline Bracy, MD Thomas O. Bryan, MD Robert H. Curry, President & CEO Patricia Gomer, LCSW Patsy Gorrell Patricia Hanes, RN, PhD J. Paul Holland, MD Gurieet Kalkat, MD Mary Elizabeth Kirchen, IHM Philip B. Maldonaldo, DDS Raymond Mattes, IHM OJ Rodriguez Gordon Shipp Earl S. Washington Lance Wilcher, DNP, FNP-BC

#### Citrus Valley Medical Center Medical Staff Officers

Robinson Baron, MD, Chief of Staff
Benjamin Shwachman, MD,
Chief of Staff Elect
Humberto A. Galleno, MD, Past Chief of Staff
Dumrong Tangchitnob, MD,
Secretary/Treasurer

#### Foothill Presbyterian Hospital Medical Staff Officers

Jeffrey Shapiro, MD, Chief of Staff Naji Kandalaft, MD, Chief of Staff Elect Sohanjeet Bassi, MD, Past Chief of Staff Raffi Hodikian, MD, Secretary/Treasurer

#### **Auxiliary Presidents**

Gig Zak-Rallo, President
Auxiliary of Inter-Community Hospital
Bonnie Kasamatsu, President
Queen of the Valley Auxiliary
David Miller, President
Auxiliary of Foothill Presbyterian Hospital

### Golf Invitational

It was a beautiful day on the links at South Hills Country Club in West Covina on June 9, 2014, as 120 golfers gathered in support of the Citrus Valley Health Foundation.

The tournament generated \$200,000 in proceeds to help meet the community's growing healthcare needs.

#### **Golf Invitational Committee**

Adam Capitano, Chairman Vince Capitano, Chairman Emeritus

Debbie Cooper Mario Del Fante Frank Fontes Joe Grimes Janet Hanson Angel Hovanessian Matt Huey Jesse Larriva Ron Padilla Gordon Shipp

JoAnne Wilson Joseph M. Zanetta, JD













LEFT TO RIGHT: Hole in One Prize sponsored by Crestview Cadillac of Covina; Kathy Broders; Adam Capitano; Michelle Jaques; Ibrahim Hanna, MD; Sohan Bassi, MD; Clayton Varga, MD; Steven Davis, MD







LEFT TO RIGHT: Gordon Shipp; Steve Powell; Plaridel C. Atil, MD; Gary Farr; Craig DeBeaumont; Sharon Razo; Martin Kleinbart, DPM; Paul Heredia; Gayle and Rich Jett







LEFT TO RIGHT: Vince Capitano; Hole in One Prize sponsored by Reynolds Buick-GMC; Martin Kleinbart, DPM; Carol Ewing; Janet Hanson; Jesse Larriva

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### Autumn Nocturne

The 2014 Autumn Nocturne Gala marked its 25th anniversary with a celebration at the Los Angeles Athletic Club on November 1, 2014. More than 315 guests were on hand to recognize the 2014 Care Champion Physician honorees, Jacqueline Bracy, MD; Humberto Galleno, MD; Gurjeet Kalkat, MD; and Gilbert Martin, MD.

Successful silent and live auctions plus lively entertainment added up to a fun evening that raised more than \$325,000 for Citrus Valley Health Partners.

#### **Autumn Nocturne Committee**

Mary Jane Bettfreund, Chair Rich Jett, Chair

Pauline Bereuter Amber Blanset Lisa Fuerst Janet Hanson K. Vasantha Reddy, MD Patricia Serio JoAnne Wilson Joseph M. Zanetta, JD



Humberto Galleno, MD, and family



Gilbert Martin, MD, and family







LEFT TO RIGHT: Maria Lyons; Sr. Judy Molosky, CSJ; Joseph M. Zanetta, JD; Sr. Kathleen Kelly, CSJ; Tango dancers















LEFT TO RIGHT: Art and Sarah Ludwick; Gordon and Virginia Shipp; Richard Hanes; Genevieve Hanes; Patricia Hanes, PhD; William Hanes, MD

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### Financials, Statistics, Legal Counsel, and Fiduciaries

#### Foundation Assets (Audited, in Dollars)

Trusts held for Donor's Interest	
for Future Distribution	905,160
Investment and Endowment Funds	5,793,509
Pledges Receivable	496,000
Cash and Cash Equivalents	557,637
Other Foundation Assets	5,243,286
TOTAL ASSETS	12,995,592

#### Revenues and Expenses (in Dollars)

Contributions	1,509,367
Event Net Revenue	505,415
Rental Income	22,800
Revenue from Investments	567,724
Planned Gift Expectancies (Face Value)	5,943
TOTAL REVENUES	2,611,249

#### Operating Expenses (in Dollars)

Fund Raising Expenses ..

Cost of Fund Raising vs Total Revenue	.31.85%
TOTAL OPERATING EXPENSES	. 831,783
Management and General Expenses	. 257,853

Unrealized Gain(Loss) on Investments.....(175,208)

#### **Citrus Valley Health Partners Statistics**

Citius valley riealth Faithers Statistic	5
Hospital Patient Days	123,876
Post Acute Patient Days	15,783
Acute Length of Stay (Days)	4.57
Inpatient Surgeries	5,856
Outpatient Surgeries	9,344
Acute Admissions	30,509
Babies Delivered	4,757
Emergency Department Visits	106,990
Number of Home Care Visits	26,942
Hospice Admissions	1,393
Hospice Discharges	1.399

#### Community Benefit Expenditures (in Dollars)

Unpaid Cost of MediCal	12,474,000
(Number of People Impacted)	7,082
Cost of Charitable Care Provided	2,071,000
(Number of People Impacted)	1,228
Community Benefit Services	5,459,000
(Number of People Impacted)	7,398
TOTAL DOLLARS	20,004,000
(Number of People Impacted)	15,708

#### **Foundation Donor Profile**

Corporations and Businesses (9%)	135
Community Organizations (1%)	
Foundations (1%)	
Individuals (89%)	
TOTAL	

#### Legal Counsel:

Mitchell Silberberg & Knupp, Los Angeles, CA

#### Fiduciaries:

Investment Counselors and Trust & Annuity Investment Managers: Beacon Pointe Advisors, Newport Beach, CA Morgan Stanley, Brea, CA Independent Auditors: Ernst and Young, Los Angeles, CA

Federal Tax I.D. #95-2534063

### 89% Individuals

Foundation Donor Profile

1% Foundations

1% Community Organizations

9% Corporations and Businesses



"As you read through this annual report, you will get a glimpse of the good will of the people in the San Gabriel Valley and the impact philanthropy has on patients and families at Citrus Valley Health Partners' facilities."

- JOSEPH M. ZANETTA, JD, Chief Executive Officer, Citrus Valley Health Foundation

OUR MISSION. To help people keep well in body, mind, and spirit by providing quality health care services in a safe, compassionate environment.

OUR VISION. We are an integral partner in elevating our communities' health.

OUR VALUES. Patients and their families are the reason we are here. We want them to experience excellence in all we do through the quality of our services, our teamwork, and our commitment to a caring, safe, and compassionate environment.

RESPECT. EXCELLENCE. COMPASSION. INTEGRITY. STEWARDSHIP.



Joseph M. Zanetta, JD Chief Executive Officer

John W. Crowe Counsel

Ann Howie Executive Assistant

Marni Jacobo Bargain Box Manager Vicki McGuire Staff Accountant

Pam Parkinson Database Administrator

Carol Stickley Grant Writer Ejiro E. Ubiedi Senior Grant Writer JoAnne Wilson Senior Special Events Officer

Ellen Wise, RN Communications Advisor

Follow Citrus Valley Health Partners on Google<sup>+</sup>, Facebook, Twitter, YouTube, or Instagram!

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